



DECLARATION OF POLICY REGARDING QUALITY AND ENVIRONMENT

INTELIFORM quality products and services and **environmental protection** are fundamental objectives of the company's general policy.

INTELIFORM commits, assuming the role of business partner with its customers and suppliers and maintains an openness to innovation and profitability:

- apply all means required to provide products and services in optimum conditions in terms of technical, cost and deadlines, comply with customer requirements on technical conditions, social context, environment and the legal and regulatory requirements applicable and ensure customer satisfaction;
- ensure compliance with legislation and regulations applicable to the environment, preventing and reducing environmental pollution by reducing emissions of pollutants, conserving natural resources and increasing material and energy recovery.

INTELIFORM is committed to maintain an integrated management system of quality and environment in accordance with ISO 9001: 2008 and ISO 14001: 2005, based on:

- objectives relating to quality and environment, analyzed and updated annually,
- communication, lead, confidence, training and employees guidance , encouraging innovation and continuous improvement of business effectiveness and efficiency,
- a process of continuous improvement of product and service quality and environmental performance and evaluating the degree of fulfillment of customer satisfaction, employees and the community,
- a long-term partnership with suppliers who prioritize customer needs,
- maintaining a work environment that stimulates employment, mobilization of company staff,
- values that respect the customer and its environment.

I am personally committed to this policy available to the public and employees , to apply all the necessary means for the implementation and compliance, to continue to analyze its suitability for achieving quality objectives.

For that purpose I have given Mrs. Eng. Adumitrachioaie Gabriela the mission to monitor our quality and environment management system. In this position, she will report the degree of implementation and development of the management system adopted in **INTELIFORM**.

The success of this objective relies on the involvement of all the management and mobilization of every person in the company, as the quality and the environment is everyone's priority.

Timișoara, 04/05/2015

General Manager,
Dipl. Eng. Adrian Boldan

